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# **Objective**

To offer my communication and technical skills as a Website and App Developer with the **HIP Digital** team

# **Highlights of Qualifications**

* Consistent Honour Roll achiever in high school and university
* Experienced with web site design, computer coding, app development
* Adept at problem-solving and competing tasks and projects from start to finish
* Serious video game player and game designer who is on top of current games
* Entrepreneur who understands the value of repeat customers and in going the extra mile

# **Relevant Skills and Experiences**

*Website and Digital Skills*

2014-17 **Digital Storm Media**, *Owner, President*

* Designed web sites based on consultations and discussions with clients with specific needs, expertise in C++, Java, Javascript CSS and Python
* Provided ongoing technical computer digital expertise for clients, long after completion of website, earned commendations from customers for friendly and prompt attention to customer needs

2016 **Empower Works Corp**., *Web Site Developer, Desktop Designer*

* Created technical layout and design of company handbook distributed to government and funding organizations, worked closely with customer to ensure proper organization and setup
* Designed employability/transition skills web site, [www.careerintern.ca](http://www.careerintern.ca), created app to complement website and drive users to the site, used S.E.O. to optimize traffic to the site and ensure first page status

2015 **Manitoba High Schools Athletic Association**, *Student Intern*, *Website Developer*

* Re-designed web site format and layout based on consultation with MHSAA Executive Director, spoke to customers to determine best uses of the website and particular needs
* Maintained and updated content regularly, based on various needs of MHSAA and its member associations

*Teamwork Skills*

2015-17 **Christmas Lites Food Campaign**, *Volunteer Fund-raiser*

* Worked with team that raised $50,000 for needy Manitobans at Christmas time, stocked food hampers and drove hampers to particular homes in Winnipeg
* Participated in team meetings to set team goals and plan strategies to maximize participation and funds

2016 **Canadian Council, Teachers of English (CCTELA)**, *Desktop Designer*

* Collaborated with committee of university professors and writers to design and create the  *English Quarterly* Periodical a national academic journal for English teachers
* Submitted designs, ideas and mock layouts to committee for input, revision, and reshaping based on submitted articles and particular academic themes; completed 4 issues in collaboration with editors from the Universities of Calgary and Manitoba

2015 **Make Art, Get Wired, Get Paid Conference**, *Volunteer Tech Support Worker*

* Worked as an onsite runner during conference, ensuring technology needs for all conference sessions were met – included troubleshooting Wi-Fi access, laptop-projector hook-ups, conference app use and particular tech needs of conference delegates
* Inputted with Conference Committee to set goals and to plan activities in large group setting for participants between conference sessions

*Customer Service Skills*

2017  **Garden Market IGA**, *Customer Service Representative, Produce Worker*

* Interacted with customers on a daily basis, ensuring that customer needs were foremost; handled customer problems and needs such as stock-outs, misplacement of product and general needs related to shopping
* Ordered stock for produce department checking that forecasts were accurate and that instore and stockroom space were adequate to house deliveries, handled/dispensed cash at cashier

2016-17 **Smegley Video Games**, *Customer Service Representative*

* Helped customers feel comfortable with computer queries and personal computer needs, recommended particular games for parents who required gifts and helped gamers with game tips and web sources for more education
* Demonstrated video applications, shared ideas with both novices and pros on how to maneuver in hot-selling games, recommended new games when popular titles were sold out

2015  **YMCA/YWCA***, Volunteer Front Desk Worker*

* Greeted and interacted with clients, processed memberships, toured potential clients on advantages of being a “Y” member
* Handled customer queries and requests, from scheduling clients into programs to listening intently to customer concerns

# **Employment History**

2016-present **Garden Market IGA** *Customer Service Rep.*

2014-17 **Digital Storm Media** *Owner, President*

206-17 **Smegley Video Games** *Sales Representative*

2016 **Empower Works Corp.** *Web Site/App Developer*

# **Education and Training**

2017 **University of Manitoba** *Computer Program Degree (in progress)*

2016 **Garden Market IGA**  *Customer Service Training*

2015 **Red River Collegiate**  *High School Diploma, Advanced Placement (AP)*

2008 **Career Internship Program** *Entrepreneurship/Teamwork training*